

Dear Valued Patient,

You may now review your electronic health information, including test results, reports and clinical notes sooner than ever before. The federal government recently enacted a law to help patients obtain quicker access to their own health information. As always, the providers at NewYork-Presbyterian, ColumbiaDoctors and Weill Cornell Medicine will remain in close communication with you in order to deliver the highest quality of care.

How to Access Your Health Information in Connect:

You can now view your test results, pathology reports and imaging exam reports (“Results”) as soon as they are available in the Test Results section of Connect. You may choose to view your Results before your provider has had the opportunity to review them with you. Some of the information may be difficult to understand, and may appear to indicate that you have a serious or concerning condition when your diagnosis, care and treatment are still underway.

Your provider and care team will always be available to help you understand these Results and what they mean for you. Please also talk to your provider if you do not want your Results released immediately or if you have any questions or concerns.

You can also now see notes created by your care team, in the “Visits” section of Connect under “View Notes.” Some of the terms in the notes may be complex, and your care team can answer any questions you may have. If you are a patient in the hospital, your care team will continue to meet with you about your care for the duration of your stay.

Thank you for trusting us with your care.