

# Connect

## Patient Portal

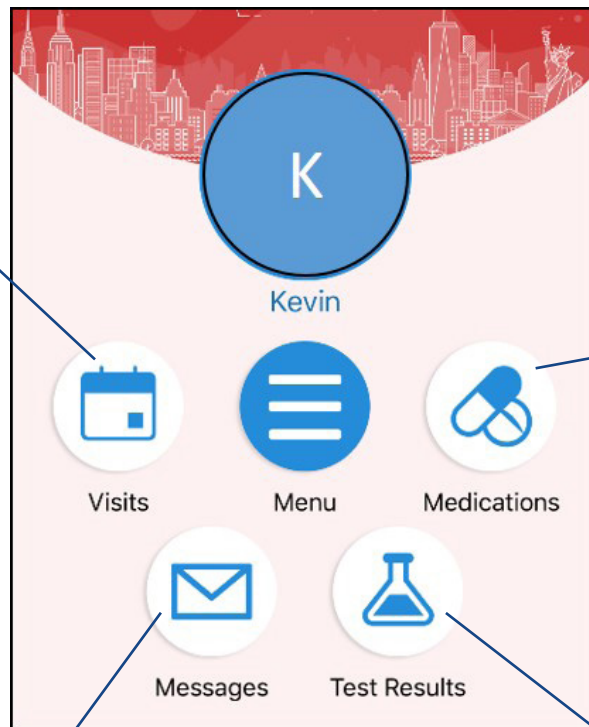


## Patient Guide: MyChart Features

### Appointments

#### Review and access:

- **Upcoming and past appointments** including date & time, location, provider name, and after visit summaries
- Scheduled **Video Visits**
- **eCheck-in process**, allowing you to complete necessary paperwork prior to your appointment. This step is required prior to joining a Video Visit



### Refill Prescriptions

Review your prescribed medications and request refills if needed

### Messaging a Provider

Have a question for your care team?  
Send them a message

### View Test Results

Stay up-to-date with your health with easy access to your test results

For any questions, or additional support, please call Connect Technical Support at (646) 962-4200 or visit [MyConnectNYC.org](https://MyConnectNYC.org)